

**Corporate Plan
2011/2012 Action Plan**

Cherwell: A District of Opportunity	Quarter 1 30/06/2011	Quarter 2 30/09/2011	Comment
Work with partners to tackle disadvantage in the District			
Support vulnerable residents through challenging economic times	G	G	Affordable housing delivery and the use of temporary accommodation within targets are both being maintained. Longer term provision is being produced following the agreement of the Housing and Economic Climate Action Plan.
Support local people into work by helping another 1000 local people at our Bicester and Banbury Jobs clubs	G	G	515 job seekers helped to date in 11-12 109 job seekers helped at 5 Job Clubs held during Sept 11 (2xBanbury and 3xBicester) including 2 focusing upon the needs of young people and 1 focusing upon retail as a career.
Deliver the Brighter Futures in Banbury programme	G	A	Ongoing multi agency activities in the targeted wards. All local government tiers councillors workshop held for activity and performance update and to provide future direction. OCC's Early Intervention Hub opened at Woodgreen. Changes in theme lead and other personnel requiring review of structure and programme organisation.
Balance economic development and housing growth			
Deliver 500 new homes including through planned major housing projects. (NI154 below refers)	R	R	National economic conditions continue to affect house building and there have been further delays in the delivery of major sites. The Bankside development at Banbury has yet to start and the rate of delivery at Kingsmere (SW Bicester) is presently slower than anticipated. It is possible that the projection of 500 dwellings for 11/12 will not be met. Officers are presently reviewing projections for the 2011 Annual Monitoring Report in the light of recent planning decisions and will be reporting to the Executive in December.
Promote local economic development through business advice and support, inward investment and the Local Enterprise Partnerships	G	G	In September 2011 6 Cherwell residents received OBE business planning advice. 7 detailed enquiries were dealt with by the Cherwell Investment Partnership Service provided through CDC Economic Development. Cherwell Business Awards, led by CDC with support and sponsorship from the private sector, is being organised for 2011-12 to promote the District's successful businesses and encourage further success. Environment and Innovation Awards are also being organised with local partners. Arrangements for the Banbury in Business (March 2012) Summit are again underway, plus support to other business group activity in Bicester, Kidlington and rural areas.

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Develop a robust and locally determined planning framework

Develop a clear long term local development framework for the district	G	A	Consultation on revised Core Strategy due to commence Autumn 2011
Prepare an updated policy for developer contributions and deliver at least £1million funding for infrastructure improvements	G	G	Should be achieved through permission for Phase 1 of Eco Bicester (NW) Exemplar development.
Protect and enhance the quality of the built environment	A	G	The Bicester Conservation Area Appraisal has now been completed and four more are underway.

Work to improve the quality and vibrancy of our town centres and urban areas

Make progress on the Canal Side Regeneration programme in Banbury	G	G	Work on the SPD is continuing, and discussions are taking place with landowners regarding potential implementation proposals
Prepare detailed planning guidance for the future redevelopment of the Bolton Road area in Banbury	G	G	The draft SPD has now been prepared, and will be reported to the Executive in October for approval prior to public consultation later in the month.

A District of Opportunity : Performance Indicators

	Quarter 1 Actual	Quarter 1 Target	Quarter 1 Performance	Quarter 2 Actual	Quarter 2 Target	Quarter 2 Performance	Comment
NI 156 Number of households living in temporary accommodation	36	33	A	32	33	G	Improved performance is due to the hard work of staff and the targeting of social housing nominations. Numbers of people approaching for assistance are still increasing, targets are to be closely monitored.
Housing advice: repeat homelessness cases	0	2	G	0	3	G	The hard work of officers is ensuring effective prevention of homelessness
NI181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	10.96	11	G	8.48	11	G	Changes of circumstances continued to be processed on average in good time. The new ATLAS procedure is boosting the number of changes but also improving performance.
NI154 Net additional homes provided	32.00	125.00	R	110.00	125.00	R	National economic conditions continue to affect house building and there have been further delays in the delivery of major sites. The Bankside development at Banbury has yet to start and the rate of delivery at Kingsmere (SW Bicester) is presently slower than anticipated. It is possible that the projection of 500 dwellings for 11/12 will not be met. Officers are presently reviewing projections for the 2011 Annual Monitoring Report in the light of recent planning decisions and will be reporting to the Executive in December.

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Work with partners to deliver 40 active lifestyle sessions for older people each month

G

G

A wide range of programmes and sessions are being delivered on behalf of CDC by Age UK Oxon. Regular monitoring and review undertaken

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A Cleaner, Greener Cherwell		Quarter 1 30/06/2011	Quarter 2 30/09/2011	Comment			
Provide excellent waste collection and recycling services, working to reduce the amount of waste produced and to increase recycling across the district							
Reduce the amount of waste sent to landfill		G	A	Landfill tonnages are in line with last year - disappointing that landfill tonnages have not fallen so far this year however a reduction is expected in the second half of the year			
Maintain the current high levels of customer satisfaction with our recycling and waste collection services		G	G	Awaiting the annual customer satisfaction survey results but the other indicator from cards returned from bulky household waste collections is showing high levels of satisfaction			
Work to ensure our streets, town centres, open spaces and residential areas are clean, well maintained and safe							
Increase the number of bring bank recycling sites in the district		G	G	Gradual growth of new sites - several more expected later in the autumn			
Work with local communities to continue the programme of neighbourhood litter blitzes		G	G	Neighbourhood blitz programme on track - next event in Langford Village in mid October			
Work to reduce our impact on the natural environment, limit our use of natural resources and support others in the district to do the same							
All objectives within this Theme are Corporate Pledges							
Work with partners to support the development of Eco-Bicester, creating a centre of excellence in terms of green or sustainable living							
Work with all parties to achieve an acceptable scheme on the initial 400 home development		G	G	Work is progressing to complete the legal agreement by the end of 2011.			
Ensure there are opportunities for local people to participate in the Eco-Bicester programme		G	G	Report on responses from engagement exercise "setting the parameters" on 27 July to be circulated. Database of consultees is being updated. The October newsletter is being prepared and the Engagement Strategy will be reported to the October Strategic Delivery Board			
A Cleaner, Greener Cherwell : performance indicators							
Quarterly	Quarter 1 Actual	Quarter 1 Target	Quarter 1 Performance	Quarter 2 Actual	Quarter 2 Target	Quarter 2 Performance	Comment
Residual household waste per household	5927.00	5900.00	A	11,927.00	11,800.00	A	Broadly similar tonnage to last year - a project to remove up to several hundred 360 bins from properties which no longer qualify for having a larger bin will help in the second half of the year.

**Corporate Plan
2012/2012 Action Plan**

An Accessible, Value for Money Cherwell	Quarter 1 30/06/2011	Quarter 2 30/09/2011	Comment
Provide value for money and a financially sound organisation, minimising the impact of smaller council budgets on frontline and priority services			
Ensure the Council's budget is matched to strategic priorities and services are able to demonstrate they provide value for money	G	G	Budgets are prepared in line with the Council's Strategic Priorities and demonstrate Value for Money
Work with partners to reduce Council costs			
Reduce senior management costs by implementing a single shared senior management team with South Northamptonshire Council	G	G	Shared senior management team is now in post and will deliver agreed reduction in management costs
Explore opportunities to reduce costs by working with partners including South Northamptonshire Council (SNC), to develop alternative service delivery models or shared services.	G	G	The successful appointment of the shared senior mgt team and the budget process for 2012/13 is exploring opportunities to reduce costs and share further services with the SNC
Demonstrate that we can be trusted to act properly for you by being transparent about our costs and performance			
Consult with local residents in a cost effective manner to ensure the Council has a good understanding of local priorities	G	G	Corporate consultation programme for current year completed. Service based consultations remain active.
Work to ensure we provide good customer service through the delivery of high quality and accessible services			
Maintain existing levels of satisfaction with information provided by the Council	G	G	Information is provided in a variety of formats. Communications material conforms with the Plain English Crystal Mark and takes into consideration a wide range of factors, ethnicity, gender and geographic location.